

Be alert to the latest phone scam



Be aware of a new scam where criminals cold call people asking for their bank details, falsely saying this is required in order for them to receive the Government's £150 energy rebate.

Councils will never ask you to give your bank details over the phone. If someone does ask you, hang up immediately.

Also, if your account is paid by direct debit then the council already has your bank details on record and if you're not on a direct debit scheme, the council will send you a letter in the post.

Find out more about phone scams and how to get a Call Blocker on our [Trading Standards webpages](#).

For more information on Cold Call Scams and further advice, click on the link below.

[Advice on dealing with phone scams](#)